

Terms and Conditions Governing the EZ-Reload (Auto Top-up) Instant Rewards Promotion (“Promotion”)

Participation in the exclusive promotion (“Promotion”) constitutes acceptance of these Terms and Conditions.

1. The promotion is valid from **01 July to 30 September 2020**, both dates inclusive (“Promotion Period”).
2. Promotion is open to new EZ-Reload sign-ups with any credit cards.
 - (a) To qualify for a free donut redemption, customers must select a top-up amount of \$20 or above and to activate an EZ-Link card for EZ-Reload.
 - (b) To qualify for the monthly lucky draw, customers must trigger at least 1 successful auto top-up during the promotion period.

Promotion Mechanic

3. a) The promotion allows Eligible Customers, to redeem one (1) free donut from participating Dunkin Donuts outlets and to qualify for a chance at winning a Bruno Hot Plate (Red) in the monthly lucky draw, when the following conditions are met (see Reward Illustration Table below for more information):

Reward	Conditions
i. One (1) free donut from participating Dunkin Donuts outlets	1. Sign up for EZ-Reload with any credit cards via EZ-Link app (https://www.ezlink.com.sg/ezlinkapp) 2. Select top-up amount of \$20 or above 3. Activate EZ-Reload service on card via EZ-Link app or General Ticketing Machine (GTM).
ii. One (1) lucky draw chance at winning a Bruno Hot Plate (Red) in monthly lucky draw	4. Trigger at least 1 auto top-up on the card during the promotion period

- b) Promotion is limited to the first 10,000 customers who have successfully signed up for EZ-Reload via EZ-Link app with a valid credit card and select auto top-up amount of \$20 or above and trigger at least 1 auto top-up during the promotion period.
 - c) There will be 1 unique Winner randomly drawn each month from the list of qualified customers who had triggered at least 1 auto top-up during the promotion period. Each Winner shall only be entitled to win one (1) Bruno Hot Plate (Red).
4. Each EZ-Link app account user is eligible to a maximum of 1 (one) free donut and 1 (one) lucky draw chance, regardless of number of times EZ-Reload is activated or auto top-up is triggered during entire campaign period.

5. (a) One (1) Free Donut e-voucher (worth \$2) will be sent to eligible customers upon successful activation of EZ-Reload service via mobile phone or General Ticketing Machine (GTM). This e-voucher can be found in "My Rewards".

(b) One (1) Draw Chance will be allocated for the first auto top-up triggered on the card, where a total of 3 winners will each win a prize asset out in 3(a)(ii) above.
6. Winners who are selected in either of the lucky draws are not entitled to win in the lucky draws conducted in the subsequent months.
7. Each Lucky Draw will be conducted at the start of each new month till 30 Sep 2020.
8. The Winners will be contacted by EZ-Link for prize fulfilment. Name of the winners will be announced on the campaign page.
9. This promotion is subject to the General Conditions of Issue and use for ez-link cards and Terms and Conditions for the Use of the EZ-Reload by Card Facility, both located at <http://ezlink.com.sg/use-your-ez-link-card/terms-and-conditions>.
10. EZ-Link may vary these Terms and Conditions or suspend or terminate the Promotion without any prior notice or liability to any party.
11. Participants consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of the Participants' personal data by/to EZ-Link Pte Ltd and such other third party for the purpose of the Promotion and Participants confirm that they agree to be bound by the terms of the EZ-Link Pte Ltd's Privacy Policy, a copy of which can be found on <https://www.ezlink.com.sg/contact-us/personal-data-protection>. Further to the Privacy Policy, Winners also consent to the collection, use and disclosure of the Winners' name by/to EZ-Link Pte Ltd for the purposes of the Promotion, including but not limited to the publishing of the Winners' name on publicly accessible media for the purpose of promoting EZ-Link Pte Ltd's product(s) and service(s), failing which EZ-Link Pte Ltd shall have the discretion to disqualify the Winner and to re-select a new Winner for this Promotion.
12. EZ-Link assumes no responsibility for any losses or damages or expenses arising in connection with this Promotion, howsoever arising, including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect the Customers' eligibility in the Promotion.
13. EZ-Link's decision on all matters relating to the Promotion shall be final, binding and conclusive for all purposes and in any legal proceedings No correspondence or claims will be entertained.