

Terms and Conditions Governing the EZ-Reload (Auto Top-Up) Promotion

("Promotion")

Participation in the exclusive promotion ("Promotion") constitutes acceptance of these Terms and Conditions.

1. The promotion is valid from **20 November 2020** to **8 February 2021**, both dates inclusive ("**Promotion Period**").
2. Promotion is open to new EZ-Reload (Auto Top-Up) sign-ups with any Mastercard credit cards. To qualify for this promotion, customers ("Eligible Cardmembers") must select top-up amount of \$40 or above and trigger at least 1 successful auto top-up during the promotion period.

Promotion Mechanic

3. a) The promotion allows Eligible Customers, to get \$20 top-up to EZ-Link Wallet when they meet the following conditions (see Reward Illustration Table below for more information):

| Reward | Conditions |
|----------------------------|--|
| \$20 EZ-Link Wallet top-up | <ol style="list-style-type: none">1. Sign up for EZ-Reload (Auto Top-Up) with any Mastercard credit cards via EZ-Link app (https://www.ezlink.com.sg/ezlinkapp)2. Select top-up amount of \$40 or above3. Trigger at least 1 auto top-up during the promotion period |

- b) Promotion is limited to the first 263 new Mastercard customers who successfully sign up for EZ-Reload (Auto Top-Up) via EZ-Link app with a valid Mastercard credit cards, select auto top-up amount of \$40 or above and trigger at least 1 auto top-up during the promotion period.
4. Each EZ-Link app account user is eligible to a \$20 EZ-Link Wallet top-up only, regardless of number of EZ-Reload (Auto Top-Up) activated during campaign period.
5. 1 (one) redemption code will be sent to eligible customers within two calendar months (i.e. by 30 April 2021) after the end of promotion period to your email address that was registered in EZ-Link app.
6. Promotion is not applicable to existing EZ-Reload (Auto Top-Up) users who had terminated EZ-Reload between 1 September 2020 and 20 November 2020.
7. Promotion is subject to the General Conditions of Issue and use for ez-link cards and Terms and Conditions for the Use of the EZ-Reload (Auto Top-Up) by Card Facility, both located at <http://ezlink.com.sg/use-your-ez-link-card/terms-and-conditions>.
8. Mastercard and EZ-Link may vary these Terms and Conditions or suspend or terminate the Promotion without any prior notice or liability to any party.
9. Participants consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of the Participants' personal data by/to EZ-Link Pte Ltd and such other third party for the purpose of the Promotion and Participants confirm that they agree to be bound by the terms of the EZ-

Link Pte Ltd's Privacy Policy, a copy of which can be found on <https://www.ezlink.com.sg/contact-us/personal-data-protection>.

10. EZ-Link assumes no responsibility for any losses or damages or expenses arising in connection with this Promotion, howsoever arising, including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect the Customers' eligibility in the Promotion.
11. EZ-Link's decision on all matters relating to the Promotion shall be final, binding and conclusive for all purposes and in any legal proceedings No correspondence or claims will be entertained.