

TERMS AND CONDITIONS OF EZ-LINK E-VOUCHER (WALLET)

The EZ-Link e-voucher (Wallet) (the "Voucher") is issued by EZ-Link Pte Ltd ("EZ-Link"). These terms and conditions governing the use of the Voucher incorporate any other terms and conditions which may be expressly stated in the Terms governing the use of the EZ-Link App and the EZ-Link Wallet. If there is any conflict or inconsistency between these Terms and other terms and conditions, these Terms will prevail.

The EZ-Link Voucher issued as a limited purpose e-money, where the Voucher can be used for the limited purpose of topping up value into your EZ-Link Wallet domestically in Singapore. Overseas usage may also be made available to you subject to further terms and conditions upon activation.

By using/redeeming the Voucher, you agree that:

1. The Voucher can only be used for topping up of value into an EZ-Link Wallet. Vouchers are non-refundable and cannot be exchanged, in part or in full, for cash;
2. Each Voucher carries its own unique voucher code and is valid for one (1) single transaction only. Any unused Voucher balance will not be refunded or used for future transactions. The utilisation of the Voucher requires access to the internet and you must have an activated EZ-Wallet account on the EZ-Link Mobile App in order to redeem the Voucher (available here - <https://bit.ly/ezlinkappdownload>)
3. Vouchers are issued, and can be purchased, in any denomination not exceeding S\$500
4. Each Voucher is valid for a period of six (6) calendar months from the date of purchase (date inclusive). Upon expiry of the aforementioned time period, the Voucher will be invalid and there will be no extension of this expiry period;
5. Upon purchase of a Voucher, the risk of loss and title for the Voucher passes to the purchaser. Purchasers are solely responsible for keeping the Voucher safe and preventing it from any unauthorized use. EZ-Link shall not be liable to the purchaser once the Digital Voucher is used, regardless of whether it is used by the Purchaser or any other third party. EZ-Link shall not be responsible in the event that Voucher is lost, or used without your permission.
6. EZ-Link shall not be liable for any failure of any Voucher to work in the manner described in these terms of service caused by a third party such as the failure of the internet, of a computer, mobile or other device used to access the internet, or of an internet service or mobile network provider. For the avoidance of doubt, you acknowledge and agree that your use of the Voucher may entail additional charges with your mobile service provider and you shall be solely responsible and liable for any such charges;
7. When you purchase, receive or redeem a Voucher, you agree that the laws of Singapore apply, without regard to principles of conflict of laws, and that such laws will govern these terms of service. EZ-Link reserves the right to change these terms of service from time to time in its discretion to the extent permitted by law;
8. EZ-Link reserves the right to investigate complaints or reported violations of these terms and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected

unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons;