

Example of a **phishing email** impersonating EZ-Link

## EZ-Link Wallet (Possible Inactive Account Alert)



### Possible Inactive Account Alert.

It seems that you had no activity with EZ-Link last months .

EZ-Link has determined your account as inactive , when the owner of the inactive account doesn't top up before the given deadline the account and all its data will be permanently deleted.

In order to keep your ezlink wallet please top up at least 1 SGD

[Top-up Wallet](#)

Customers are advised:

- **To check** that the email domain belongs to EZ-Link (ending with [ezlink.com.sg](mailto:customerservice@ezlink.com.sg)). If unsure, please contact our customer service at [customerservice@ezlink.com.sg](mailto:customerservice@ezlink.com.sg).
- **NOT TO** click on hyperlinks found on suspicious emails with unknown origins.
- **NOT TO** reveal personal information/log-in credentials or credit card details. EZ-Link will never ask for such information over a web form.

For more information on common signs of phishing, please visit [bit.ly/CSA-tips](https://bit.ly/CSA-tips).

You can also refer to the following notice from the Singapore Police Force:

# BEWARE OF PHISHING SCAMS

## THESE ARE THE TYPICAL SCAM MESSAGES




**singpost.dealy-safety.online**  
Singapore Post  
Tracking  
Shipment N°6022146926373  
A shipment has been created  
Awaiting payment  
The package is paid  
Funds are waiting to be received  
The parcel has been delivered to the courier  
The parcel has been delivered to the recipient  
Information  
The recipient of the parcel: Vika Dezov  
Product Name: Sandals  
Track number of the departure: 6022146926373  
Delivery Address: 51 Sakra Awt, Singapore 627894  
Phone number: +380979733199  
Amount withheld: 12 \$

**fedex.safe-orderly.online**  
FedEx  
Tracking  
Shipment N°7885558957637  
A shipment has been created  
Awaiting payment  
The package is paid  
Funds are waiting to be received  
The parcel has been delivered to the courier  
The parcel has been delivered to the recipient  
Information  
The recipient of the parcel: May Sender  
Product Name: Bed canopy  
Track number of the departure: 7885558957637  
Delivery Address: 20 Bukit Bank Crescent 05 19  
Phone number: +56775  
Amount withheld: 60 \$

**saml.grsehse.xyz**  
singpass  
Beware of phishing calls, SMSes, emails and websites  
We are aware of scammers impersonating Singpass helpdesk officers and requesting users for their personal details on phone calls. Singpass Helpdesk officers will never call to ask for your password and 2FA details. If you are in doubt, please call the official Singpass hotline at 63853533 to verify.  
Log in with Singpass  
Your trusted digital identity  
Singpass app Password login  
Log in  
Singpass ID  
Password  
Log in

**sg-paynow.netlify.app**  
ALERT: There are scam calls targeting customers for transfers. DO NOT disclose any account details, or SMS OTP to anyone. Learn more.  
Due to COVID-19, we have limited our Secured Mailbox services. For queries, visit Help & Support or chat with us.  
DBS digibank  
Step 3. Enter SMS OTP  
6-digit SMS OTP

**https://dbs.com.in/sg/57LEy**  
This is not a DBS shortcode.  
From DBS: We noticed suspicious activity on your account and had to suspend it, please verify your account details.  
This is not a DBS URL.  
These are not legitimate DBS SMSes.

-  **Do not click on dubious URL links provided in unsolicited text messages or emails! Banks do not send SMSes containing links!**
-  **Always verify with the bank or business about the claims of problems!**
-  **Never disclose your banking details, SingPass ID, password or OTPs to others!**

For scam-related advice,  
please call 1800-722-6688 or visit [www.scamalert.sg](http://www.scamalert.sg)