

Terms and Conditions – Scan to Pay with Your EZ-Link Wallet with SGQR at Hawkers, Coffee Shops, Canteens and Retail Malls 2023

1. These terms and conditions (“Terms and Conditions”) shall apply to the “Scan to Pay with Your EZ-Link Wallet with SGQR at Hawkers, Coffee Shops, Canteens and Retail Malls 2023” campaign (“Campaign”) organised by EZ-Link Pte Ltd (“EZ-Link”).

2. Eligibility

This Campaign is only open to registered EZ-Link Wallet users.

3. Qualifying Period, Campaign Mechanics and Lucky Draw Dates

3.1 The “Qualifying Period” will be from 1 February 2023 to 31 March 2023.

3.2 Campaign Mechanics:

- i. One (1) lucky draw chance will be allocated for each transaction with a minimum spend of Six Singapore dollars (S\$6) made with an EZ-Link Wallet with SGQR at eligible Hawkers, Coffee Shops, Canteens and Retail Malls (“Qualifying Transaction”).
- ii. For each month, thirty (30) winners will be selected and each winner will receive Fifty Singapore dollars (S\$50) in EZ-Link Wallet credits.

3.3 Calculation of a Qualifying Transaction is based on the transaction date of the local spend transaction made with an EZ-Link Wallet with at eligible Hawkers, Coffee Shops, Canteens and Retail Malls. It excludes any cancelled, disputed, reversed, refunded, unauthorised/fraudulent transactions or any other non-qualifying transactions as determined by EZ-Link.

3.4 All Qualifying Transactions must be posted and captured in EZ-Link’s system within three (3) days from the respective transaction date and the posted date must fall within the Qualifying Period, in order to qualify for this Campaign.

3.5 EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error, failure or delay in the transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, postal or telecommunication authorities, or any other party, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondences lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.

3.6 The lucky draws will be conducted as per the following schedule:

Period	Draw date
1 February 2023 –28 February 2023	9 March 2023
1 March 2023 – 31 March 2023	6 April 2023

The winners of the lucky draws will be announced on EZ-Link website within seven (7) calendar days from each Draw Date.

3.7 The winners will be contacted by EZ-Link for prize fulfilment and they agree to allow EZ-Link to disclose their names in the announcements of the lucky draw results published by EZ-Link on the Campaign webpage.

4. The Prizes, Winners and Gifts

4.1 Subjected to Clause 3.2, the winners will be randomly drawn from the pool of entries by means of a computerized draw.

4.2 To receive the prizes in their EZ-Link Wallet, the winners must:

- i. Activate their EZ-Link Wallet on the EZ-Link app before the expiry date of the redemption code set out in Clause 4.2.iii. of this Terms and Conditions; and
- ii. Enter the redemption code that will be sent via the registered email address in their EZ-Link app account profile.
- iii. The redemption codes for the prizes will be sent via email within four (4) weeks from the date of the respective lucky draw results being posted on the Campaign webpage. Validity period of prize redemption will be stated in the email. In the event the redemption code for the prize incentive is not redeemed within four (4) weeks from the date of the email, EZ-Link reserves the right to forfeit the prize(s).

4.3 EZ-Link may at any time and in its sole and absolute discretion vary or substitute the prize(s) without any further notice or liability to any party. The substituted prize(s) may or may not be of similar value to the original prize(s).

4.4 Prizes are not transferrable, exchangeable, refundable or redeemable for cash/credit in kind. Prizes also cannot be used to offset against any outstanding amounts owed to EZ-Link prior to the winners' participation in this Campaign.

4.5 EZ-Link reserves the right to withdraw the prize(s), forfeit the prize(s) and/or pick a replacement winner if any winner is uncontactable within forty-eight (48) hours of notification.

4.6 Winners are decided by EZ-Link in its sole and absolute discretion and the determination of the winners according to EZ-Link's transaction records shall be final and conclusive.

4.7 EZ-Link reserves the right to postpone the lucky draw dates without any further notice or liability to any party. Any changes in the lucky draw dates and Qualifying Period will be published on an updated version of these Terms and Conditions which can be found on the EZ-Link website at <https://www.ezlink.com.sg>.

5. This Campaign is subject to the General Conditions of Issue and Use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>.

6. When a qualified winner receives or redeems his/her prizes, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZ-Link reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.

7. EZ-Link reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
8. EZ-Link's decision on all matters relating to this Campaign shall be final, conclusive and binding on all cardmembers and any other person. EZ-Link has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason.
9. EZ-Link reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this campaign, these Terms and Conditions shall prevail.
10. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

Correct as of 28 February 2023