

Due to scheduled maintenance on EZ-Link's systems, the following services will be temporarily unavailable on **28 March 2024 (Thurs), 2200 hours – 29 March 2024 (Fri), 0600 hours.**

EZ-Link App:

- Top-ups to the EZ-Link Wallet
- Top-ups to SimplyGo EZ-Link cards
- Checking of SimplyGo EZ-Link/EZ-Link card details, balances, and transaction history
- Usage of the EZ-Link Wallet and EZ-Link Wallet with Mastercard

SimplyGo App:

- Top-ups to SimplyGo EZ-Link cards
- Checking of SimplyGo EZ-Link/EZ-Link card details, balances, and transaction history

Devices at Transit Areas:

- Checking of SimplyGo EZ-Link/EZ-Link card details, balances, and transaction history
- Top-ups to SimplyGo EZ-Link cards
- Upgrading of EZ-Link cards to SimplyGo EZ-Link

Customers are advised to perform their transactions before the maintenance.

Usages of EZ-Link, SimplyGo EZ-Link and Concession cards are unaffected and affected services will resume upon completion of the scheduled maintenance.

For urgent enquiries, please contact our Customer Service hotline at 6496 8300 (8am – 6pm daily, except Public Holidays).

We sincerely apologize for the inconvenience caused.